

Table 2

Studies Addressing Doctor–Patient Communication and Confidentiality

Authors (Year)	Supports Electronic Health Record (EHR) Communication between Doctors and Patients	Better Confidentiality Protocols Needed	Findings
Caine et al. (2015)	Yes and no	Yes	One point from the “yes” view is that giving doctors access to the whole record at the time they see the patient will lead to more efficient care. One point from the “no” view is that patients should have the power to decide what information they want their doctors to see.
Esquivel et al. (2013)	Yes	Yes	Authors suggested minimizing the sharing of unnecessary information by having policies and procedures in place to guide physicians regarding what information is necessary to be shared.
Maiorana et al. (2012)	Yes	Yes	The main finding of the study is that patients are becoming more and more comfortable with sharing their information on these portals because they realize the trend of healthcare.
Mandl (2001)	Yes	Yes	Authors suggested that patients have the final say in who sees their records. The medical record should be accessible but still kept private.
Peck (2013)	Yes	Yes	Author suggested more training for both doctors and students in using the EHR with patients in communication and face-to-face interactions.

Sources:

- Caine, Kelly, and William M. Tierney. 2015. "Point and Counterpoint: Patient Control of Access to Data in Their Electronic Health Records." *Journal of General Internal Medicine* 30, suppl. 1 (2015): S38–S41.
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- Maiorana, Andre, Wayne T. Steward, Kimberly A. Koester, Charles Pearson, Starley B. Shade, Deepalika Chakravarty, and Janet J. Myers. "Trust, Confidentiality, and the Acceptability of Sharing HIV-related Patient Data: Lessons Learned from a Mixed Methods Study about Health Information Exchanges." *Implementation Science* 7 (2012): 34.
- Mandl, K. D. "Public Standards and Patients' Control: How to Keep Electronic Medical Records Accessible But Private." *British Medical Journal* 322 (2001): 283.
- Peck, Andrea Downing. "Making the EHR Your Partner in Patient Care." *Medical Economics* 90, no. 18 (2013): 50–53.